



Good Practice template

- All Good Practices identified by an Interreg Europe project and reported in the progress reports have to be submitted to the Programme.
- In order to submit a practice, you will have to register in the Interreg Europe website. Online submission will be available the first semester of 2017.
- NB: in orange: 2 optional fields. All other fields are compulsory.

1. General information	
Title of the practice	Local Network of Nearby Services
Does this practice come from an Interreg Europe Project	No

In case 'yes' is selected, the following sections appear:

Please select the project acronym	Drop down menu with all acronyms
--	----------------------------------

Specific objective	Drop-down list of the 6 specific objectives <i>[Technical: In case a project is selected, the specific objective is automatically completed]</i>	
Main institution involved	Rete Locale dei Servizi di Prossimità del Comune dell'Aquila	
Location of the practice	Country	Italy (ITALIA)
	NUTS 1	SUD
	NUTS 2	Abruzzo
	NUTS 3	Pescara

2. Detailed description	
Detailed information on the practice	<p>After the economic crisis and the devastating earthquake of 2009, the Municipality of l'Aquila faced serious social and economic problems. The crisis following this catastrophic event heavily impacted the social and economic tissue, causing a progressive impoverishment of the population and even weakening the situation of the most vulnerable groups. In this context, volunteer associations and non-profit organisations have acquired an increasing key role. For this reason, the Municipality of l'Aquila decided to invest in activating a social public-private partnership composed by public bodies and associations, which are able to support the local welfare system.</p> <p>This network received the important task of co-designing and co-ordinating services and additional interventions to the already existing range of social assistance's essential levels, managed by the city. The aim of this effort was to implement a decentralisation of social services' access points within the territory, bringing the services as close to citizens as possible (especially near new settlements after the earthquake) and matching their needs.</p> <p>The initial foreseen interventions have been focused on three main areas: a) social mobility, b) centres for families, c) further homecare assistance.</p>

Resources needed	The total cost for all the implemented activities was around 200.000,00 €. From this amount about 148.000,00 € were invested as refund for the expenses incurred by the participant associations, while 52.000,00 € have been used by the Municipality for the realisation of specific socio-economic paths aimed at helping poverty-stricken families with children and for the purchase of goods (such as bus for disabled people) whose presence was a key factor for the implementation of the programme itself.
Timescale (start/end date)	April 2014 - onwards
Evidence of success (results achieved)	According to the evaluation report of the first year of the programme a total number of 162 intervention plans were implemented with positive results; 19 families have received the support of the local volunteer associations, 57 people have avoided the eviction from their houses, several families received indirect financial help through the payment of bills and provision of basic supplies, beyond a relevant amount of people receiving psychological assistance so far.
Difficulties encountered/ lessons learned	The major lesson learned from the experience of the Local Network for Nearby Services of the Municipality of L'Aquila is the creation of new possible forms of dialogue and cooperation between the public and private sectors. A major weakness was the dissemination of the main outputs of the project.
Potential for learning or transfer	The creation of a network of services like this could easily be replicated in a similar context of challenges caused by an exceptional natural disaster, in other Italian or European areas. The initiative involved different volunteering organisations in a cooperation system based on social innovation. The main output of the sub-projects were addressed to the most vulnerable social groups and represented an innovative public-private partnership which succeeded in producing effective-tailored services for the community. The involved local associations have become a powerful tool through which public bodies were able to better provide answers to their citizens' requests.
Further information	http://www.comune.laquila.gov.it/archivio3_notizie-e-comunicati_0_3972.html
Contact details <i>[Technical: the contact details will be visible only to "Policy Learning Platforms registered members"]</i>	
Name	Maria Elisabetta Di Cesare
Organisation	Rete Locale dei Servizi di Prossimità del Comune dell'Aquila
Email	ufficio.serviziopsicologico@comune.laquila.it
Expert opinion	<i>[500 characters] [Technical: to be filled in by the Policy Learning Platforms experts]</i>